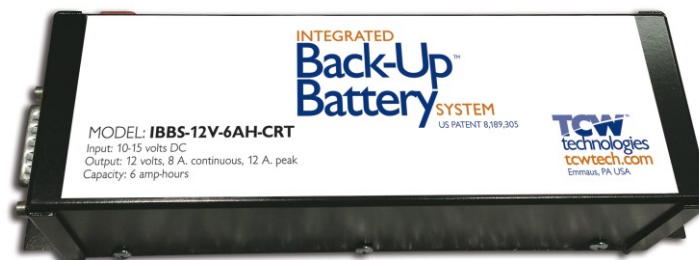


Integrated Back-up Battery System

Model: IBBS-12v-6ah-CRT



The ***Integrated Back-up Battery System, IBBS***, is an electronic system that combines a Lithium-Iron-Phosphate (Li-Fe-PO₄) battery pack, a charger and switching logic in one convenient package. The IBBS provides an engineered solution to enable an endurance bus for critical loads found in aircraft. It simplifies the wiring and installation of a source of back-up power by integrating all of the key elements in a single enclosure. The ***IBBS*** system provides back-up power to critical electronic loads such as EFIS, GPS, Autopilots, Radios, Electronic Ignition systems and engine monitor systems.

Integral to the IBBS is a lithium-iron-phosphate battery pack and a matched charging system to ensure the battery is properly charged and maintained. The system also includes switching circuitry to provide a stable source of output power during normal and emergency operations. The IBBS system also provides signals to other equipment such as EFIS systems to communicate the operating state of the main aircraft bus as well as the state of the battery.

The IBBS system connects to the standard aircraft power bus and provides outputs to critical equipment that require back-up power. Additionally, the IBBS system provides surge and sag protection for

connected equipment, allowing operation of critical equipment during engine starting.

The IBBS system is suitable for use with equipment such as Garmin and Avidyne navigators, G3X series of avionics, Grand Rapids Technologies EFIS systems, Advanced Flight Systems EFIS, Dynon EFIS, and MGL EFIS, TruTrak Autopilots and EFIS, Trio Autopilots, JPI and EI engine monitors, SureFly electronic ignitions, Lycoming EIS electronic ignitions, and ElectroAir electronic ignitions.

IBBS must be installed using the current aircraft standards and practices as shown in AC 43.13-2A/1B.

IBBS products are covered by US Patent 8,189,305

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Limitations:

This article meets the minimum requirements of technical standard order (TSO) C179b. Installation of this article requires separate approval.

The conditions and tests for TSO approval of this article are minimum performance standards. Those installing this article, on or in a specific type or class of aircraft must determine that the aircraft installation conditions are within the TSO standards. TSO articles must have separate approval for installation in an aircraft. The article may be installed only according to 14 CFR part 43 or the applicable airworthiness requirements.

This article may not be installed as the sole source of power for an instrument or avionic device that has no other redundancy in the aircraft. (i.e., If an aircraft has one and only one vhf radio it must have an additional source of power beside the IBBS system to qualify for installation.)

See page 13 for Performance Specifications and potential limitations and ratings under various conditions, including environmental and application installations. See Item 3 below for installation location limitations.

Installation Information:

1. IMPORTANT NOTE:

Consult the attached wiring diagrams to identify wiring connections appropriate to the particular installation. Please note, some equipment such as GPS's and EFIS systems may be provided with multiple power inputs. These inputs are often identified as "Aircraft Power 2". For these installations the output of the IBBS must be connected to the "back-up" power input of the respective device. For equipment having only a single power input terminal the IBBS pass-thru power function must be utilized. (This is typical of devices such as communication radios, transponders, autopilots, fuel pumps, and electronic ignitions). The IBBS system may be fed from a bus that remains active during engine starting, such as the master bus or it may be fed from an avionics bus that is switched off during engine starting.

2. Check that the total connected load (summed value of all four output wires of the IBBS) is less than the following product ratings:

**IBBS-12v-6ah-CRT: 8 amps maximum continuous current
12 amps peak for radio transmissions and transient loads***

*(30 seconds max duration)

3. Mount the IBBS to structure in a suitable location in the aircraft utilizing the practices identified in AC 43.13-2A/1B. Ensure the mounting points and fasteners are suitable for the weight of the product, consult the specifications for details. The IBBS must be mounted inside the aircraft, do not mount the IBBS in the firewall forward area. Do not mount the IBBS unit up under the instrument panel unless the panel is properly ventilated to ensure heat does not build up in the area. Select an area that is accessible to allow for future battery servicing. The preferred operating temperature range of the system is -40 C° to

60 C°, the effective charging temperature range is -40 C° to 40 C° with extended charging times below 0 C°. Select an installation location that takes these temperatures into consideration.

Note: Rechargeable lithium cells are capable of generating hazardous emissions when defective or subject to physical or operational abuse. Although the IBBS system is protected from abusive failure conditions and includes a variety of fail-safe mechanisms, conditions may occur that could cause a Thermal Runaway (TR) event resulting in the venting of smoke or fumes and/or liquid. In the event of a TR, the IBBS system will vent smoke or fumes and/or leak a trace amount of liquid from the base plate mounting corners or product fuse location. The TR condition must be considered during the installation evaluation.

4. Connect the aircraft wiring according to one of the wiring diagrams shown. The IBBS must be powered from properly sized circuit breakers or fuses. Ensure the proper size wire is utilized for the input feed, output supply and ground connection.

Power Requirements: The IBBS has multiple power inputs.

Pin 5 receives power for charging the internal battery and bus voltage sensing for the switching logic within the IBBS unit. Pin 5 must be connected to an aircraft power bus. When the voltage on pin 5 falls below 11 volts the system automatically transfers the load current on the output pins to the internal back-up battery source. Pin 5 nominal current draw is 3.3 amps during charging.

Pin 4 provides power to an internal battery heater system utilized when the battery temperature is below 0 C°. The nominal current draw is 1.4 amps when the battery temperature is below 0 C°.

Pins 6,7,8 provide power that is passed-thru the IBBS unit to the loads connected to the output pins. These pass-thru power connections are optional and only required for systems that do not have multiple power inputs. These pins can also be used if it is desired to have redundant power paths feeding the connected loads. These pins are internally wired in parallel; it is recommended to populate all three pins; join the wires together and feed all of these inputs from the pass-thru power breaker. Note: these pins do not individually correspond to any particular output pin (12-15). The pass-thru breaker must be sized for the load that is connected to the IBBS outputs. The maximum combined load is 8 amps continuous, 12 amps peak for <30 seconds. If Pins 6,7,8 are used they must be connected to the same source of power as Pin 5.

Output Power connections:

The IBBS-12v-6ah-CRT has four output pins, Pins 12,13,14,15. These pins provide power to the connected load. These four wires may be paralleled together for redundancy and load current sharing. Use 20 awg wire for each pin. The total combined load for all four pins is 8 amps continuous, 12 amps peak. The output wires of the IBBS system are protected with a single 10 amp, Mini fuse. This fuse is accessible on the side of the enclosure.

IMPORTANT NOTE ON CHANGING FUSE:
Disconnect the main product connector before changing the fuse
Replace fuse with 10 amp, MINI type fuse only

5. The Back-up Power Master switch must be utilized to turn the back-up battery system off when not in use. The back-up power master switch gives the pilot the ability to turn the back-up battery system off. In some installations this may be the only means to shut down the connected equipment.

6. The IBBS unit has a low voltage warning output, pin 3. This pin may be used to drive an LED indicator or to provide a digital signal to indicate the main input bus is in a low voltage condition. When the main input bus (connected to pin 5) falls below about 11 volts this output will drive to a low state. Maximum current sourced into this pin is 25 milliamps.

7. The IBBS unit has an internal battery monitor connection, pin 2. This pin allows the voltage state of the internal battery to be monitored with a separate volt meter or an analog input of a monitor system. This pin will only report internal battery voltage when the unit is enabled by turning the Back-up Master switch ON. A fully charged battery back will indicate about 13-14.7 volts on this pin.

Important note: the meter utilized to measure pin 2 must have an input impedance >100k ohms otherwise it will load down pin 2 and provide an artificially low voltage reading.

When used with the following EFIS systems wire pin 2 to the Volts2 input of the EFIS or engine monitor as follows:

| Manufacturer/model | Volts 2 input location |
|--------------------------------------|-------------------------------|
| Garmin G3x system GEA 24 | J244, Pin 28 |
| Advanced Flight Systems 5000 series: | Expansion Port Pin 13 |

8. Complete the installation of the wiring harness and connector prior to attaching the connector to the IBBS product. It is essential to ensure the wires do not inadvertently short together during installation. Remember, the IBBS pack is a back-up source of power and is ready to deliver output power even when the aircraft electrical system is in the off state.

9. When using the IBBS product to provide back-up power to an electronic ignition system it MUST be used to back-up one and only one electronic ignition module. Do not use one IBBS to back up both electronic ignition modules in a dual electronic ignition system. Follow the instructions per the electronic ignition manufacture. Do not connect any other loads to the IBBS when using the IBBS to power an electronic ignition module. Do not use the IBBS system to back-up a dual ignition system having only a single power input. Do not use a single IBBS system to back-up two electronic ignition systems.

Product Details and General Information:

The Charging System:

The IBBS automatically maintains its internal battery pack. The internal charging circuit monitors the state of the internal battery and recharges the battery as necessary when the aircraft is operational. The input current for battery recharging is nominally 3.3 amps. Battery charging only occurs when the aircraft supply bus connected to pin 5 is above 13.7 volts. (charging only occurs when the aircraft alternator is running and has available capacity)

If the internal battery is fully discharged for any reason it may require up to 120 minutes of recharge time with the normal aircraft bus on. NOTE: Do not attempt to recharge the IBBS product by using an external lead-acid type battery charger directly connected to the input of the IBBS. Battery chargers typically provide pulsating voltages that may damage the IBBS product if the system is not connected to a typical primary aircraft battery. Also note, you cannot use a DMM connected to pins 4,5 to measure any meaningful value. Battery voltage may be read on pin 2 or any of the outputs pins 12-15 with the IBBS system enabled via the grounding of pin 1. Note: recharging of battery is linear with respect to time. For example, under nominal conditions a recharge period of 1 hour will provide 1/2 of rated product capacity.

Recharge time at normal temperatures: 0C° to 40 C° 120 minutes nominal
Recharge time at low temperatures: -18C° to 0 C° nominal + 15 minutes preheat
-45 C° to -18C° nominal + 60 minutes preheat

Back-up Power Master Switch:

The IBBS has one input switch connection as identified in the wiring diagrams: Back-up Power Master. This switch enables back-up power from the IBBS system to be available on the output wires when power on the normal aircraft bus falls below 11 volts. Pin 1 is pulled to ground when the back-up master switch is turned on, this enables the IBBS system.

If the back-up power master switch is enabled and normal aircraft power falls below 11 volts then the internal back-up battery will be connected to the outputs and be utilized to supply back-up power to the connected load.

If the normal aircraft power bus is above 11 volts, then the outputs are energized with normal aircraft power (if the pass thru-power connections are utilized) and the back-up battery remains off-line. The pass thru power feature does NOT depend on the state of the back-up master switch. If power is made available on the pass-thru power inputs, it will pass through and be available on the outputs. This allows for automatic pass through of power during normal operation.

Ground Based Recharging:

To accomplish ground-based charging, connect an approved battery charger or DC power source (set to 14 volts) to the main aircraft battery and energize the main aircraft power bus by turning on the master switch, leave all other aircraft loads in their off state. Note, the ground base source of power must be capable to supply the load current of all devices that can not be turned off in this nominal state, plus the 3.3 amps of IBBS recharge current. Leave the ground-based charging system connected and powered until the IBBS system completes its recharge cycle of its internal battery. See above for details on battery charging time. If voltage monitoring of pin 2 of the IBBS is available a peak charging voltage of 14-15 volts will be observed as the battery reaches full capacity.

Alternately, a ground-based charger is available from TCW Technologies LLC., model # IBBS-12v-CHARGER-LI-FE. This charger may be used for recharging the IBBS unit as well as keeping it fully charged during long term product storage. (9 months or longer)

Battery Capacity:

The IBBS provides an energy capacity of 6 amp-hours at 12.8 volts when the system is fully charged and operated at 25 C°. Depending on various conditions including operating and storage temperature and age of the battery pack, the capacity of the system will vary. With a fully charged battery, the following average performance can be expected in terms of operating duration. The operating duration is for an output voltage down to 9.0 volts. (end point voltage). The battery is also rated for at least 500 shallow discharge cycles, this is defined as a 10 minute discharge operation at 6 amps followed by 30 minutes of recharge time.

| Nominal Current Draw Total connected load all outputs | Duration | Effective Nominal Capacity |
|--|-------------|----------------------------|
| 1.5 amps | 240 minutes | 6 amp-hrs |
| 3.0 amps | 120 minutes | 6 amp hrs. |
| 6.0 amps | 60 minutes | 6 amp-hrs |
| 8.0 amps | 37 minutes | 5.0 amp-hrs. |

Capacity at Low Temperatures:

- 18 C° 75% of effective nominal capacity
- 30 C° 70% of effective nominal capacity
- 45 C° 45% of effective nominal capacity

Servicing:

The internal battery in the IBBS system is replaceable; however, the IBBS product must be returned to TCW Technologies, LLC. for this service. Battery life depends strongly on many factors including operating and storage temperature, number of discharge cycles and depth of discharge. The battery capacity should be checked at least annually for suitable back-up power operation of the connected equipment. When the battery capacity no longer meets the operating criteria of the aircraft it must be replaced. Contact TCW Technologies, LLC. regarding battery replacement.

Storage beyond 9 months:

If the IBBS unit is to be stored without connection to the aircraft for a period greater than 9 months, it must be connected to a source of DC power to maintain the battery’s charge. Only connections to the ground terminal and the main power terminal are required. Connect Pin 5 (main power) and Pin 9 (ground) of the IBBS to any source of regulated DC power at 14-15 volts with a current capability of at least 3.3 amps to accomplish full recharging. Ensure the IBBS unit is in an ambient temp of 0-40 C° for ground-based charging. Charger model IBBS-12v-CHARGER-Li-Fe is available from TCW Technologies, LLC. to simplify this activity.

Normal Product Operation:

For normal operation the following are the recommended operating procedures and are the basis for a flight manual supplement.

Start-up Procedure:

- 1) Prior to turning on the Aircraft Master Switch, turn ON the IBBS Back-up Power master switch.
- 2) Turn on any equipment that derives back-up power from the IBBS product.
- 3) Ensure the connected equipment successfully boots-up and is operating properly. (During this period of time the equipment is running off of the back-up battery within the IBBS product. This test ensures the transfer circuit and back-up battery are properly working)
- 4) Verify the low voltage warning light is indicating a low voltage condition.
- 5) Turn on the Aircraft Master Switch; ensure the connected equipment remains energized. The low voltage warning light should go out.
(If a separate avionics bus is utilized, this may need to be turned ON to continue the operation of equipment connected to the IBBS output.)
- 6) Start and operate the aircraft according to normal operating procedures.

Shut-down Procedure:

- 1) Shut down the aircraft engine using normal procedures.
- 2) Shut down the Aircraft Master Switch
- 3) Verify that the equipment that derives back-up power from the IBBS remains ON
- 4) Turn-off the Back-up Power Master switch, ensure that equipment powers down.
(This procedure further ensures the operation of the transfer circuit within the IBBS.)

Emergency Product Operations: during loss of main aircraft electrical power

For emergency operation, the following is the recommended operating procedure and is the basis for a flight manual supplement.

- 1) Operate the Aircraft Master Power Switch per the Emergency Procedure checklist already established for the aircraft.
- 2) Ensure the Back-up Master Switch is in the ON position.
- 3) Land aircraft as soon as practical to resolve the loss of main electrical power.

Instructions for Continued Airworthiness: **GENERAL USE**

On at least an annual basis the endurance capability of the IBBS system shall be confirmed and compared against the back-up endurance required for the connected equipment.

As an alternate to these tests, the IBBS unit may be returned to TCW Technologies for a loaded endurance test, contact TCW Technologies LLC. for details.

Procedure for endurance testing **All applications except electronic ignition systems**

- 1) Turn off the Aircraft Master Switch
- 2) Turn on the Back-up Power Master Switch
- 3) Turn on all equipment connected to and supplied with back-up power from the IBBS product.
- 4) Measure and record at least the following information: The time until the first piece of connected equipment no longer functions or the time until the output of back-up power supply voltage drops to 9.5 volts. Discontinue the test when the back-up battery voltage falls below 9.5 volts.
- 5) After completing the endurance test, recharge the IBBS product by operating the system with the Aircraft Master Switch in the ON position for up to two hours. This may be done by operating the aircraft in conditions known to not require back-up power or by powering the aircraft system on a suitable ground power source as described in the section: Ground Base Recharging.
- 6) Record the results of the endurance testing in the aircraft logbook.
- 7) If the IBBS no longer meets the endurance testing requirement, the back-up battery may need replacement.

Instructions for Continued Airworthiness: Electronic Ignition System Back-up

On at least an annual basis the endurance capability of the IBBS system shall be confirmed and compared against the back-up endurance required for the connected equipment or at least 30 minutes, whichever is greater.

As an alternate to these tests the IBBS unit may be returned to TCW Technologies for a loaded endurance test, contact TCW for details.

Procedure for endurance testing of system providing back-up power to electronic ignition systems:

COMPLETE THESE STEPS IN ORDER! Perform these tests with the aircraft properly secured on the ground, these are not flight test procedures.

- 1) Start the aircraft using normal starting procedures, including turning ON the Back-up Master switch
- 2) Select engine operation based on the use of only the electronic ignition module provided with back-up battery power.
- 3) PULL the circuit breaker feeding pins 4,5 of the IBBS system, confirm engine continues to run.
- 4) PULL the circuit breaker feeding pins 6,7,8 of the IBBS, confirm the engine continues to run.
- 5) Perform the following; test A or test B:

Test A: abbreviated battery test:

Monitor engine operation and voltmeter reading on any of pin 12,13,14,15, the back-up power output. Confirm back-up voltage begins above 13 volts and for a period of 15 minutes remains above 12.5 volts. If these requirements are met the battery pack is satisfactory.

Test B: full endurance test:

Operate the engine on the electronic ignition system for the required minimum run-time requirement (at least 30 minutes), monitor the back-up battery voltage on the voltmeter connected to an output pin, the battery voltage must remain above 11 volts for the duration of the test. If this requirement is met the battery pack is satisfactory.

- 6) Turn off the Back-up Master Switch and confirm that the engine turns off.
- 7) If all these tests pass, the IBBS system is functioning properly, record the results in the aircraft logbook.
- 8) If any of these tests fail, the IBBS system is not functioning properly and corrective action must take place. If the IBBS no longer meets the endurance testing requirement, the back-up battery may need replacement or service.
- 9) Return all pullable breakers to the normal ON position and ensure aircraft engine is properly returned to the off position by following normal run and shut down procedures.
- 10) After completing these tests, recharge the IBBS product by operating the system normally for up to 1.5 hours. This may be accomplished by operating the aircraft in conditions known to not require back-up power or by powering the aircraft system on a suitable ground power source as described in the section: Ground Base Recharging.

Service Life:

Expected service life for the internal battery pack is greater than 500 discharge cycles. Operational performance must be checked at least annually per the requirements for continued airworthiness listed above. At the end of 72 months of service installation the internal battery pack must be replaced.

SPECIFICATIONS:

| | |
|-----------------------------|---|
| Certification: | TSO-C179(b) class B-3C |
| Input Voltage* | 13.7-15 volts DC for battery charging. |
| Transition Voltage** | 10.5-11.5 volts |
| Input Current: | 3.3 amps on main input for charging 1.4 amps for battery heating at low temps |
| Pass-thru Current: | 8 amps continuous, 12 amps peak (30 seconds) |
| Output Voltage: | 10-14 volts DC during back-up operation |
| Output Current: | 8 amps continuous 12 amps peak for radio transmissions and transient load (30 second duration max) |
| Battery: | Internal sealed Li-Fe-PO4, nominal 12.8 volts |
| Charger: | Integral high performance fast charger with cell balancing and thermal monitoring |
| Surge Protection: | 34 volt active clamp, 1500w 10/1000uS waveform |
| Wiring: | 15 pin male D-sub on product. |
| Enclosure: | Aluminum 7.7" x 2.3" x 2.65" |
| Weight: | 34 oz. |
| Temperature range: | Operating -40 C° to 60 C° Charging -40 C° to 40 C° |
| Connector: | Standard density 15 pin D-sub, male on product |

Note: Input voltages in excess of 18 volts or reverse polarity may damage unit

*minimum input voltage to start a charge cycle is 13.7 volts, this ensures aircraft alternator is running prior to starting a charge cycle

**transition voltage is the voltage level on the input (pin 5) that causes the system to provide output power via the internal back-up battery

Functional performance

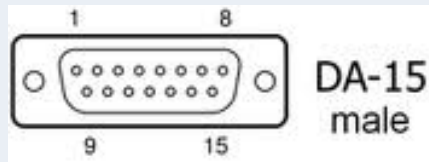
| | |
|------------------------------|---|
| Certification: | FAA TSO-C179b class B-3C |
| Performance Qualification: | RTCA DO-311a Minimum Operational Performance Standards for Rechargeable Lithium Battery Systems |
| Environmental Qualification: | RTCA DO-160 (g) B2BBBSC1EYXXFSZB(IX)XXXXAZ(ZC)[TT]MA3H3L3XXAX |
| Power input | 14 volts nominal, 3.3 amps charging, 1.4 amps heating |
| Power Output | 12.8 volts nominal, 8 amps continuous |
| Battery capacity | 6.0 amp-hrs at 1C rate @ 25 C° |
| Maintenance | Perform annual capacity check |

Wiring connector detail:

Male on IBBS unit
Female on aircraft wiring harness

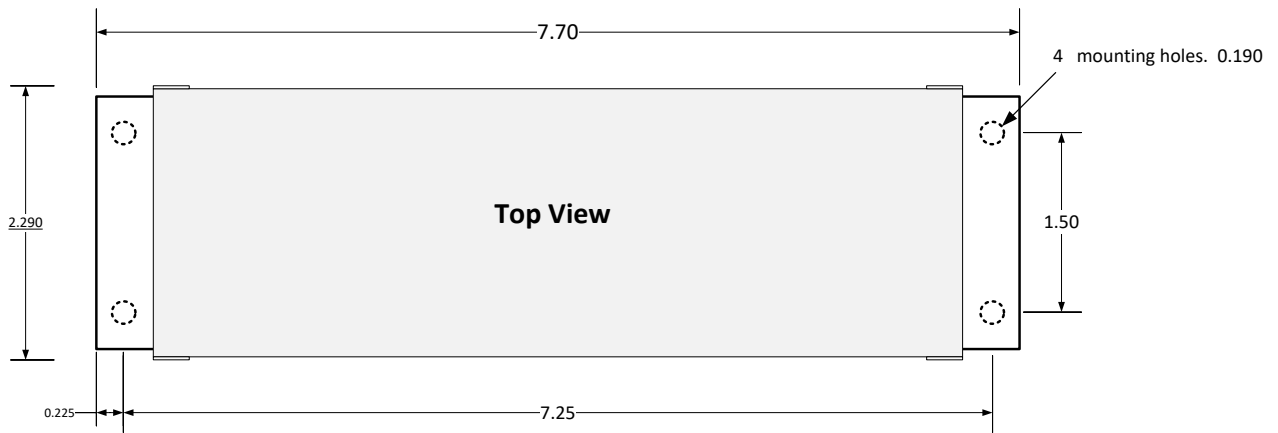
View from back of connector

15 pin Male Dsub on unit



| Pin # | Function |
|-------|---------------------------|
| 1 | Enable- backup switch |
| 2 | Batt-info |
| 3 | Low Volt Warn |
| 4 | Pwr +, battery heater |
| 5 | PWR + in, charge, sensing |
| 6 | Pwr +, pass-thru input |
| 7 | Pwr +, pass-thru input |
| 8 | Pwr +, pass-thru input |
| 9 | Ground |
| 10 | Ground |
| 11 | Ground |
| 12 | Output |
| 13 | Output |
| 14 | Output |
| 15 | Output |

Product mounting footprint

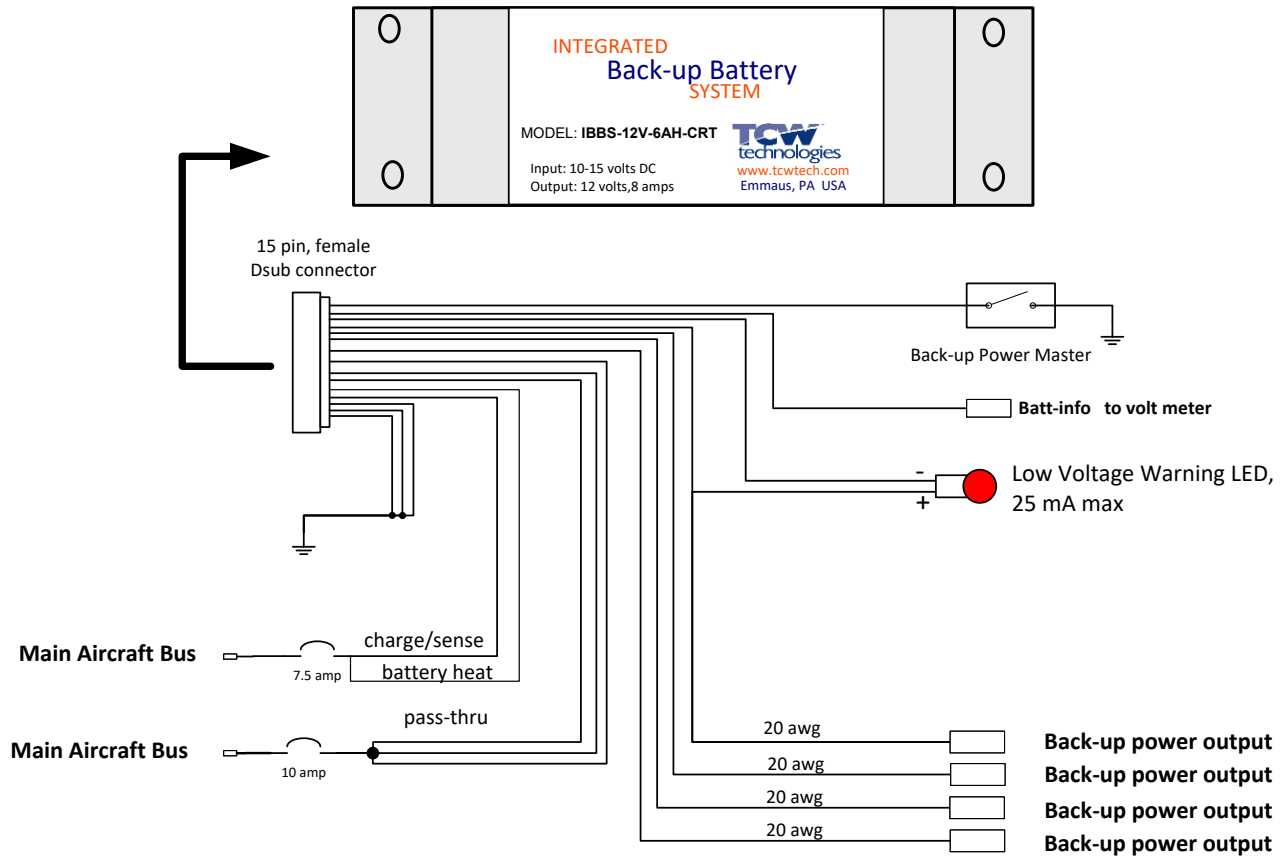


All dimensions in inches

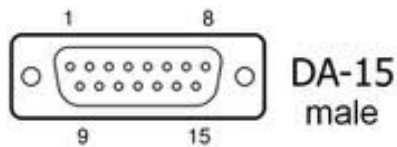
Product height = 2.75"

C.G at center of all axis

General Wiring Diagram



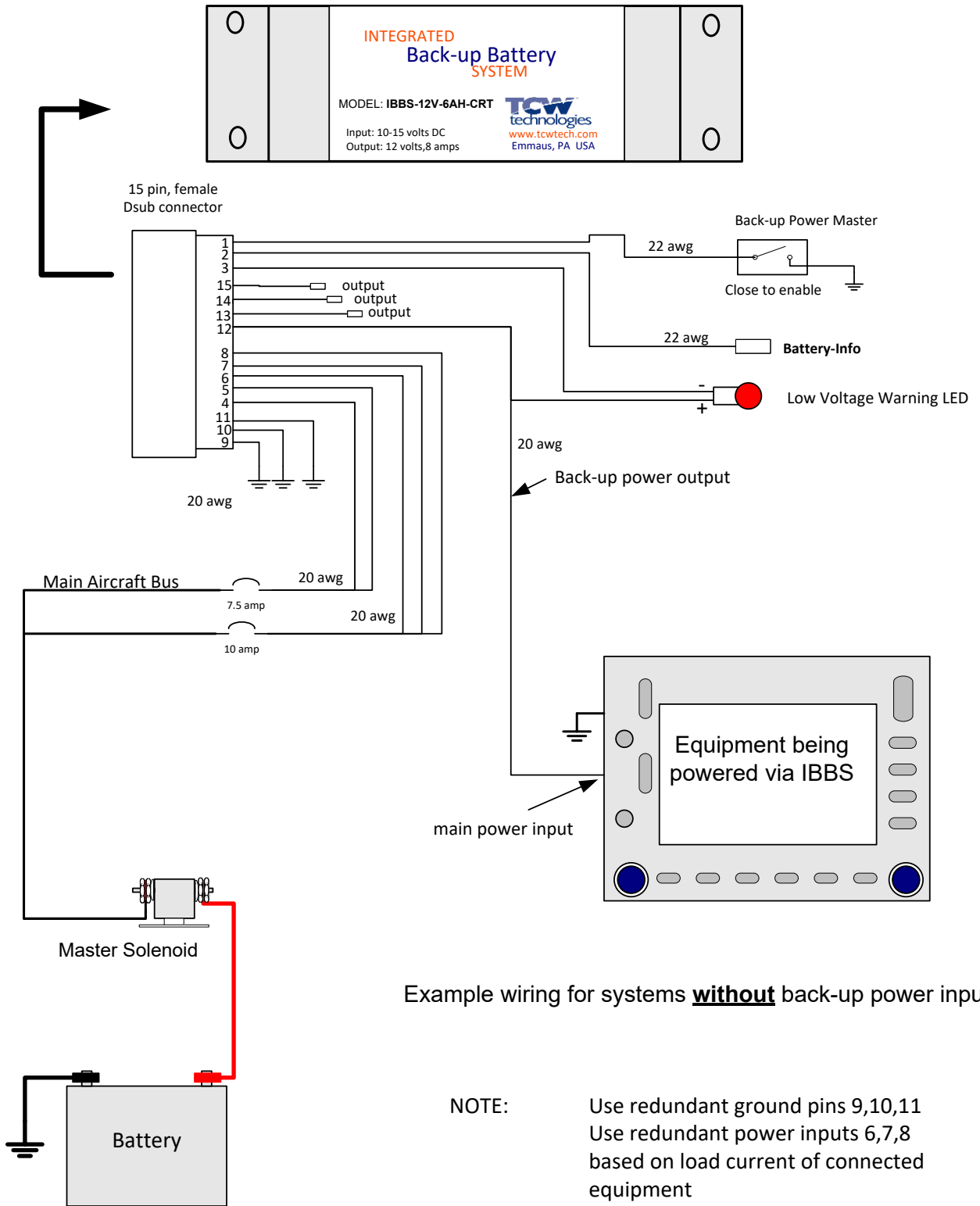
15 pin Male Dsub on unit



| Pin # | Function | Pin # | Function |
|-------|---------------------------|-------|----------|
| 1 | Back-up master switch | 9 | Ground |
| 2 | Batt-info | 10 | Ground |
| 3 | Low Volt Warn | 11 | Ground |
| 4 | PWR + in, battery heater | 12 | Output |
| 5 | PWR + in, charge, sensing | 13 | Output |
| 6 | Pwr +, pass-thru input | 14 | Output |
| 7 | Pwr +, pass-thru input | 15 | Output |
| 8 | Pwr +, pass-thru input | | |

Wiring Diagram IBBS-12v-6ah-CRT

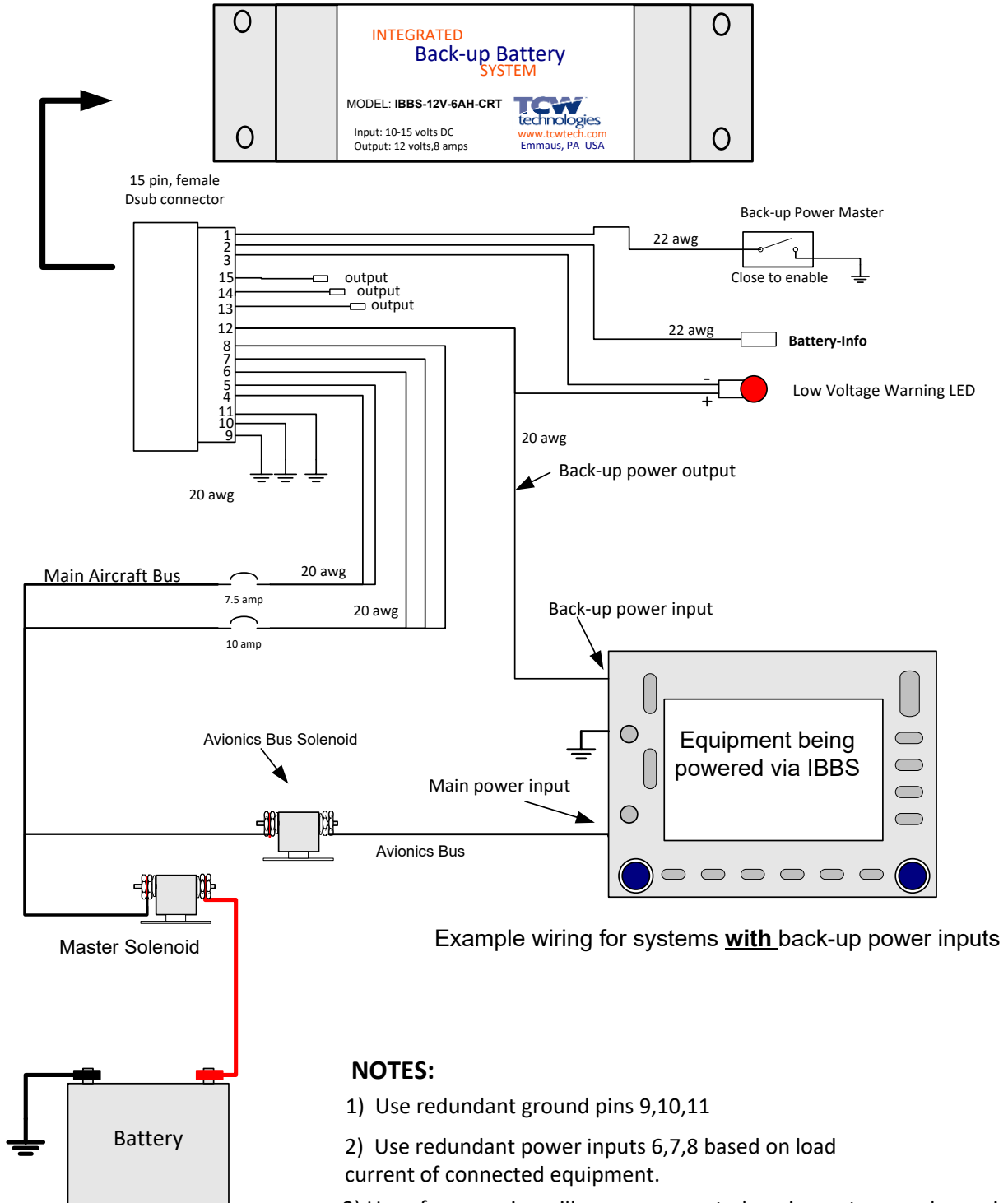
Equipment without Back-up Power Input



Example wiring for systems without back-up power inputs

Wiring Diagram IBBS-12v-6ah-CRT

Equipment with Back-up Power Input



NOTES:

- 1) Use redundant ground pins 9,10,11
- 2) Use redundant power inputs 6,7,8 based on load current of connected equipment.
- 3) Use of power pins will power connected equipment even when avionics bus is OFF via pass thru mode. Use of input pins 6,7,8 is OPTIONAL.

ENVIRONMENTAL QUALIFICATION STATEMENT

NOMENCLATURE: Integrated Back-up Battery System

MODEL/PART NUMBER: IBBS-12V-6AH-CRT

TSO NUMBER: C179b

MANUFACTURES SPECIFICATIONS:

Minimum Performance Specification:

IBBS product specification p/n 720.0003

QUALIFICATION STANDARD:

RTCA DO-160(g), dated 2010

| CONDITIONS | SECTION | DESCRIPTION OF TEST |
|---|---------|-----------------------------|
| Temperature and Altitude | 4 | Category B2 |
| Low Temperature | 4.5.1 | Operating Low Temp = -45 C° |
| High Temperature | 4.5.3 | Operating High Temp = +70C° |
| Decompression | 4.6.2 | Altitude = +55,000 ft. |
| Overpressure | 4.6.3 | -15,000 |
| temp variation | 5 | Category B |
| Humidity | 6 | Category B |
| operational shock | 7 | Category B |
| vibration | 8 | Category S, curve C |
| explosion | 9 | Category E |
| waterproofness | 10 | Category Y |
| fluid susceptibility | 11 | Category X |
| sand and dust | 12 | Category X |
| Fungus | 13 | Category F |
| salt fog salt spray | 14 | Category S |
| magnetic effect | 15 | Category Z |
| power input | 16 | Category B(IX) |
| voltage spike | 17 | Category A |
| audio freq susceptibility | 18 | Category Z |
| induced sig susceptibility | 19 | Category ZC |
| Spikes induced into interconnect cables | 19.3.4 | Category CC |
| RF susceptibility | 20 | Category TT |
| Emission of RF energy | 21 | Category M |
| lightning environment | 22 | Category A3H3L3 level 3 |
| lightning direct | 23 | Category X |
| icing | 24 | Category X |
| ESD | 25 | Category A |
| flammability | 26 | Category X |

RTCA DO-160(g)

B2BBBSC1EYXFSZB(IX)XXXXAZ(ZC)[TT]MA3H3L3XXAX

Service and Support information:

610-928-3420
www.tcwtech.com
email: support@tcwtech.com

TCW Technologies, LLC.
2955 Main Road East
Emmaus, PA 18049

Warranty Information

TCW Technologies, LLC.

During the first 12 months from the date of purchase and subject to the conditions hereinafter set forth, TCW Technologies, LLC. (TCW) will repair or replace to the original user or consumer any portion of your new TCW product which proves defective due to defective materials or workmanship of TCW. Contact TCW Technologies for warranty service. TCW shall have and possess the sole right and option to determine whether to repair or replace defective equipment, parts or components. Damage due to equipment, environment or conditions beyond the control of TCW Technologies are NOT COVERED BY THIS WARRANTY.

LABOR, COSTS: TCW shall IN NO EVENT be responsible or liable for the cost of field labor or other charges incurred by any customer in removing and/or reaffixing any TCW product, part or component thereof.

THIS WARRANTY WILL NOT APPLY: (a) to defects or malfunctions resulting from failure to properly install, operate or maintain the unit in accordance with printed instructions provided; (b) to failures resulting from abuse, accident, or negligence; (c) to normal maintenance services and the parts used in connection with such service; (d) to units which are not installed in accordance good trade practices; or (e) to unit used for purposes other than for what it was designed and manufactured.

RETURN OR REPLACED COMPONENTS: any item to be replaced under this Warranty must be returned to TCW Technologies in Emmaus, PA, or such place as TCW may designate, freight prepaid.

PRODUCT IMPROVEMENTS: TCW reserves the right to change or improve its products or any portions thereof without being obligated to provide such a change or improvement for units sold and /or shipped prior to such change or improvement.

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