



24 June 2014

Service Bulletin: 14-001

Models Effected: IBBS-12v-3ah, IBBS-12V-6ah

Serial Number range of effected units: 20143741c thru 20143794c

Required Service: Change six (6) enclosures screws from 4-40 x ¼" to 4-40-x 3/16"

Service bulletin due within the next 5 hrs of operation or at next service inspection.

Background: The IBBS enclosure is secured with six (6) machine screws along the bottom of the mounting plate. In unit production, it was discovered that the incorrect screws were mixed with correct screws. The incorrect screws can potentially interfere with electronic components within the IBBS product and render it ineffective as a back-up battery source.

Corrective action: Remove and replace each of the six machine screws along the base of the IBBS product. The correct screw is a 4-40 x3/16" pan head machine screw. Torque the new screws to 3-4 in-lbs. Do Not Over Torque.

Discard the original screws. It is recommended to remove one screw at a time so as to avoid opening the enclosure. Replacement screws are available from TCW at no charge.

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